

Terms and Conditions

All orders for services accepted by **the National Private Hire Association** (hereinafter referred to as "**the NPHA**") ("the Vendor") are accepted subject to the following conditions that shall form part of and govern the contract of services.

Acceptance of services shall be deemed to be acceptance of these conditions of service.

No agent or representative of the vendor has authority to vary these conditions unless accepted in writing by a Director of **the NPHA**.

Please note: All services will be at the price displayed on our Web Site on the date of membership subscription or renewal regardless of what any other price list reflects. Current prices can be found on our Web Site, which is continuously updated.

Terms: Services are with any costs shown where appropriate.

1. Payment and Price

a. Payment is to be made via credit or debit card unless otherwise agreed. All credit card companies now require address verification (your credit card billing address) on all transactions. An incorrect billing address will result in a delayed or cancelled membership.

b. Our policy requires 100% prepayment in advance for any services made from this website. Such payments are not refundable once the transaction is excepted as shown in these terms.

5. Law

a. If any part of these terms and conditions shall be found to be unlawful it shall not affect the validity or enforceability of the remainder of the conditions.

b. These terms shall be deemed to have been made in England and shall in all respects be governed by English Law.

c. In respect of consumer services only, statutory rights are unaffected by these terms and conditions.

General information

When you require Customer Services please contact us via email at enquiries@npha.org.uk

For us to give you customer service quickly please have the following information ready:

*THE NAME IN WHICH THE MEMBERSHIP WAS SUBSCRIBED OR RENEWED

*THE DATE OF SUBSCRIPTION/RENEWAL

We are confident that these procedures will enable us to offer you a better and speedier service. However, if you have any queries please do not hesitate to [contact us](#).

Terms of Business

Payment on-line is only accepted by credit/debit card unless otherwise agreed with the vendor. Thank You.